

FINISH WARRANTIES



For a warranty claim for finish, a valid dated bill of sale or receipt from purchase must accompany any warranty request. This warranty is for normal wear and tear of finish surface, the warranty will be void for unintended use damage, lack of cleaning or improper cleaning and maintenance techniques directly resulting in a damaged finish.

LIFETIME WARRANTY

Waterstone carries a lifetime warranty on the following finishes:

Chrome - CH
Stainless Steel - SS

7 YEAR WARRANTY

Waterstone carries a 7 year warranty for the original purchaser from the date of sale. Warranty applies to normal wear for the following finishes:

Antique Brass - AB
Antique Copper - AC
American Bronze - AMB
Antique Pewter - AP
Black Nickel - BLN
Chocolate Bronze - CHB
Classic Bronze - CLZ
Distressed Antique Brass - DAB
Distressed Antique Copper - DAC
Distressed American Bronze - DAMB
Distressed Antique Pewter - DAP
Graphite - GR
Matte Antique Brass - MAB
Matte Antique Copper - MAC
Matte Antique Pewter - MAP
Matte Black - MB
Matte White - MW
Polished Brass - PB
Polished Copper - PC
Polished Nickel - PN
Satin Brass - SB
Satin Chrome - SC
Satin Nickel - SN

NO WARRANTY

Waterstone does not offer a warranty on living or gold finishes. The rate of deterioration will vary either from exposure to chemicals, perspiration, climate conditions, or other factors. Tarnishing or excessive wear of these finishes is therefore, not a defect, but a normal process, which is unavoidable. Under these circumstances, products will not be repaired or replaced under warranty for normal tarnishing or wear finishes.

Antique Bronze - ABZ
Caribbean Bronze - CB
Black-Oiled Rubbed Bronze - ORB
Polished Gold - PG
Satin Gold - SG
Tuscan Brass - TB
Unlacquered Polished Brass - UPB

SPLIT FINISHES

Standard split finish warranty applies to the lesser of the two warranties.

Chrome - CH
Classic Bronze - CLZ
Matte Black - MB
Matte White - MW
Polished Brass - PB
Polished Nickel - PN
Satin Brass - SB
Satin Nickel - SN
Stainless Steel - SS
Unlacquered Polished Brass - UPB

Custom split finishes have no finish warranty and are not eligible for returns.

For any warranty claims or replacement parts, contact Waterstone customer service:
1-888-304-0660
support@waterstoneco.com
Hours are from 6:00am to 5pm PST

