

PROCEDURE TO ACTIVATE YOUR SPIFF VISA CARD IS AS FOLLOWS:

1. Login into <https://waterstone.trucash.com>
2. Enter card number
3. Enter CVV
4. Enter password: waterstone (all lowercase)

It may take a few minutes to login after entering the password.

Once card has been activated, the funds will be loaded to card and balance will be shown in the black box on the right hand of the screen. If it is not there once it has been activated then please use the contact information below for assistance.

If it has been more than 60 days since card has been loaded and either activated or not activated, or since your last purchase, the card will start being charged \$2.50 a month for a non-use service fee. Card must be activated and used at least once in 60 days to avoid this charge. This fee will be charged every month until the card is either reloaded again or used for a purchase then the timeclock will start again.

Should you have any questions or troubles activating your card please contact Nicole Paterson at npaterson@waterstoneco.com or at 888-304-0660 ext. 302. **DO NOT** call the number on the card as they charge a fee for talking to a customer service agent. Instead please contact Nicole and she will assist you with your card issues.

Thank you