

**ATTENTION:** Waterstone offers many finishes for its products. Every finish is unique and requires different techniques for care and cleaning. Find your product's finish in the sections below, and carefully read and follow directions for that finish.

## CLEAR PROTECTIVE COATED FINISHES

### **ABOUT YOUR FINISH:**

These finishes have a clear protective coating on them. Even though they have a protective coating, they are only considered semi-durable. If the outside clear coating is scratched or damaged in any way, the base metal finishes exposed will oxidize. Any use of an abrasive cleanser, or any abrasive pad, cloth or sponge can remove or dull the protective coating and damage the finish. Some available sink cleaners with bleach, soaps, and hand lotions will damage the finish, as can acidic organic cleansers. Always wipe your fixture down with a clean soft cloth and keep it clean and dry after use.

### **IMPORTANT NOTICE:**

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

*Antique Brass - AB*  
*Antique Copper - AC*  
*American Bronze - AMB*  
*Antique Pewter - AP*  
*Chocolate Bronze - CHB*  
*Distressed Antique Brass - DAB*  
*Distressed Antique Copper - DAC*  
*Distressed American Bronze - DAMB*  
*Distressed Antique Pewter - DAP*  
*Graphite - GR*  
*Polished Brass - PB*  
*Polished Copper - PC*  
*Satin Brass - SB*  
*Satin Nickel - SN*

### **SUGGESTED FINISH MAINTENANCE PROCEDURE:**

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a mild diluted glass cleaner (we recommend Windex). Apply the mild cleaner to a soft clean cloth, and periodically wipe your fixture down to remove water spots and surface debris.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

## POWDER COATED FINISHES

### **ABOUT YOUR FINISH:**

These finishes are powder coated color finishes. They have **NO ADDITIONAL PROTECTIVE COATING**. These finishes are not considered durable finishes and can be scratched, chipped or scuffed. If the exterior color coating is damaged, the exposed metal base will oxidize. Any use of an abrasive cleanser, or any abrasive pad, cloth or sponge can remove or dull the color coating and damage the finish. Some available sink cleaners with bleach, soaps, and hand lotions will damage the finish, as can acidic organic cleansers. Always wipe your fixture down with a clean soft cloth and keep it clean and dry after use.

### **IMPORTANT NOTICE:**

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

### **SUGGESTED FINISH MAINTENANCE PROCEDURE:**

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a mild diluted glass cleaner (we recommend Windex). Apply the mild cleaner to a soft clean cloth, and periodically wipe your fixture down to remove water spots and surface debris.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

*Classic Bronze - CLZ*  
*Matte Black - MB*  
*Matte Antique Brass - MAB*  
*Matte Antique Copper - MAC*  
*Matte Antique Pewter - MAP*  
*Matte White - MW*

## PLATED FINISHES: CHROME / POLISHED NICKEL

### **ABOUT YOUR FINISH:**

Polished Nickel is one of the most durable finishes Waterstone offers. The best general maintenance is regular cleaning. Even though this finish is considered durable, you can never use any abrasive type cleaners, clothes, or pads to clean your fixture. Always try and keep your finishes clean and dry. Trapped moisture on the surface of your finish can lead to staining. Astringent cleaners, chlorine, bleach, along with acidic based organic cleansers are potentially harmful to these finishes. Nickel plated finishes are very tarnish resistant. However, they will tarnish over time from hand oils and exposure if not regularly cleaned and polished. They are not indestructible and can be scratched and marred.

Chrome - CH  
Polished Nickel - PN

### **IMPORTANT NOTICE:**

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

### **SUGGESTED FINISH MAINTENANCE PROCEDURE:**

Cleaning Supplies: isopropyl alcohol, Microfiber cloth.

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by applying isopropyl alcohol with a soft clean cloth to gently remove surface spots.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

### **SUGGESTED PROCEDURE FOR CLOUDY, TARNISHED OR WATER SPOTTED FIXTURES:**

Cleaning Supplies: Simichrome polish, Microfiber cloth (2), (Optional: Flitz Faucet Wax)

1. Prepare the location by following the maintenance procedure listed above
2. In a well ventilated area apply a small amount of polish to the trouble spot on the faucet.
3. Using the microfiber cloth polish until cloth turns black or trouble spot is removed, take care to remove all excess polish.
4. Buff Surface with clean microfiber cloth to a brilliant luster.
5. (Optional) Using clean cloth apply Flitz faucet wax to all areas and let dry to a haze.
6. (Optional) Buff wax until haze is gone.

## PLATED FINISHES: BLACK NICKEL / SATIN CHROME

### **ABOUT YOUR FINISH:**

These finishes are the most durable finishes Waterstone offers. The best general maintenance is regular cleaning. Even though these finishes are considered durable, you can never use any abrasive type cleaners, clothes, or pads to clean your fixture. Always try and keep your finishes clean and dry. Trapped moisture on the surface of your finish can lead to staining. Astringent cleaners, chlorine, bleach, along with acidic based organic cleansers are potentially harmful to these finishes. Chrome plated finishes are very tarnish resistant. However, they are not indestructible and can scratch and mar.

Black Nickel - BLN  
Satin Chrome - SC

### **IMPORTANT NOTICE:**

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

## **SUGGESTED FINISH MAINTENANCE PROCEDURE:**

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a mild diluted glass cleaner (we recommend Windex). Apply the mild cleaner to a soft clean cloth, and periodically wipe your fixture down to remove water spots and surface debris.
3. Never use cleaners with bleach, abrasives, vinegar or any type of abrasive pad or sponge.

## **316 MARINE GRADE STAINLESS STEEL**

### **ABOUT YOUR FINISH:**

Waterstone's stainless steel fixtures are actually made of solid 316 stainless steel. This finish has **NO PROTECTIVE COATING** on it. Stainless steel is by its material nature very tarnish resistant, but by no means tarnish or stain proof. This finish will indeed oxidize naturally over time and react to its environment, and in a reaction to some chemical cleaners that have bleach in them rusting can be induced on the finish. Keep your stainless fixture wiped clean and dry, and use only a cleaner specifically made for stainless steel. Trapped moisture on the surface of your finish can lead to staining. Astringent cleaners, chlorine, bleach, along with acidic based organic cleansers are potentially harmful to stainless steel finishes.

Stainless Steel - SS

### **IMPORTANT NOTICE:**

It is the responsibility of the customer to check for any material finish defects BEFORE installation.

## **SUGGESTED FINISH MAINTENANCE PROCEDURE:**

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by applying a "stainless steel cleaner" with a soft clean cloth to gently remove surface spots and brighten the finish.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

## **PRECIOUS METALS**

### **ABOUT YOUR FINISH:**

These finishes are made with real precious metal gold plating on top of the brass fixture surface. These finishes are considered Living Finishes, have **NO PROTECTIVE COATING** and are extremely soft. Some or all of the gold plating will be removed if any type of polish is used. Additionally, the finish will wear away with time. The gold plating is considered very delicate and can be easily scratched or scuffed. Any type of astringent cleaner or any type of abrasive cleanser, pad, cloth or sponge will damage the finish.

Polished Gold - PG  
Satin Gold - SG

### **IMPORTANT NOTICE:**

It is the responsibility of the customer to check for any material finish defects BEFORE installation. Waterstone does not warrant these finishes AFTER the fixture has been installed.

## **SUGGESTED FINISH MAINTENANCE PROCEDURE:**

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done with mild liquid soap only. Wipe gently with a soft cloth to clean.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

# WATERSTONE FAUCET CARE AND CLEANING



## LIVING FINISHES

### **ABOUT YOUR FINISH:**

These finishes are considered Living Finishes and have **NO PROTECTIVE COATING** on them. Living finishes are finishes that have a very shallow patina on their surface. Essentially, the finish is what nature would do to the surface over a long period of time. The finishes are intended to change with time and generally darken slightly where they are not being touched, and highlight where the high use points are on the fixture. Hand oils, soaps, and acidic fluids and cleaners can damage the finish. These finishes are not durable, and are easily scratched or scuffed. Any type of astringent cleaner or any type of abrasive cleanser, pad, cloth or sponge will damage the finish. To help keep the surface on the fixture from oxidizing in the packaging, Waterstone initially applies a wax to the finish surface to help protect and prevent the finish from exposure to air and oxidizing prior to installation.

*Antique Bronze - ABZ*  
*Black-Oil Rubbed Bronze - ORB*  
*Caribbean Bronze - CB*  
*Tuscan Brass - TB*  
*Unlacquered Polished Brass - UPB*

### **IMPORTANT NOTICE:**

It is the responsibility of the customer to check for any material finish defects BEFORE installation. Waterstone does not warranty these finishes AFTER the fixture has been installed.

### **SUGGESTED FINISH MAINTENANCE PROCEDURE FOR ANTIQUE BRONZE, CARIBBEAN BRONZE, TUSCAN BRONZE AND UNLACQUERED POLISHED BRASS:**

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a micro-crystalline wax (we recommend Renaissance Wax). Apply the wax with a soft non-abrasive tissue paper, and gently buff the wax with a soft clean cloth to help remove surface spots and add a protective coating to the finish.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

### **SUGGESTED FINISH MAINTENANCE PROCEDURE FOR BLACK-OIL RUBBED BRONZE**

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by applying mineral oil to a clean soft cloth and gently wiping down the finish surface to clean. Make sure not to rub too hard, in that you can remove too much of the surface patina surface with aggressive cleaning.
3. Once the mineral oil has been applied, with a clean soft dry cloth gently pat the finish surface to remove any excess oil on the fixture to until the fixture no longer looks "wet".
4. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

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For maintenance questions or warranty claims, contact Waterstone customer service:

1-888-304-0660

support@waterstoneco.com

Hours are from 6:00am to 5pm PST



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